



Lightbend Inc, d.b.a Akka

# Terms of Use

2026-04-13

Version 1

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## 1.1. Introduction

This policy defines the terms and conditions of use for users of Akka's website and web properties.

## 1.2. Scope

This policy applies to all web sites owned by Akka.

## 1.3. Referenced Policies

1. [Privacy Policy](#)

## 1.4. Referenced Frameworks and Standards

1. [Akka's Internal Assurance Framework](#)

## 1.5. Terms of Use

### 1.5.1. Terms and Conditions of Use

Please read these terms and conditions of use carefully. These terms and conditions may have changed since your last visit to this web site. By using this web site, you indicate your acceptance of these terms and conditions. If you do not accept these terms and conditions, then do not use this web site.

Lightbend, Inc. (d.b.a "Akka") maintains this web site as a service to its customers, potential customers, and other interested parties. Please visit us frequently, browse our pages, and download documents, subject to the terms and conditions set out below.

### 1.5.2. Copyright and Trademark Information

Copyright 2016-2025 Lightbend, Inc. All rights reserved. This web site, and the information which it contains, is the property of Akka and its affiliates and licensors, and is protected from unauthorized copying and dissemination by copyright laws, trademark laws, international conventions and other intellectual property laws. All other product names that are not owned by Akka are trademarks or registered trademarks of their respective owners.

### 1.5.3. Services

Customer hereby acknowledges and agrees: Akka may rely on services, data or information provided or generated by certain third party products and services in the course of providing the Cloud Services and such information may be incorporated into the Cloud Services; Akka specifically does not warrant the accuracy, reliability or completeness of any such data and information; and Customer agrees Akka will not be liable for any acts or omissions based on its reliance thereon.

### 1.5.4. Use of Akka Web Site and its Content

The information contained in this web site is for general guidance on topics selected by Akka. Such information is provided on a blind-basis, without any knowledge as to your industry, identity or specific circumstances. The application and impact of relevant laws will vary from jurisdiction to jurisdiction. There may also be delays, omissions, or inaccuracies in information contained in this web site.

Akka may alter, suspend, or discontinue this web site at any time for any reason, without notice or cost. The web site may become unavailable due to maintenance or malfunction of computer equipment or other reasons.

By using this web site, you agree to indemnify, hold harmless and defend Akka from any claims, damages, losses, liabilities, and all costs and expenses of defense, including but not limited to, attorneys' fees, resulting directly or indirectly from a claim by a third party that is based on your use of this web site in violation of these terms.

No part of this web site may be reproduced or transmitted in any form, by any means, electronic or mechanical, including photocopying and recording, except that Akka authorizes you to view, copy, download, and print Akka documents (such as white papers, press releases, data sheets, and FAQs) that are available on this web site, subject to the following conditions:

1. The documents may be used solely for noncommercial, informational purposes.
2. The documents may not be modified.
3. Copyright, trademark, and other proprietary notices may not be removed.

Nothing contained on this web site should be construed as granting, by implication, estoppel, or otherwise, any license or right to use this web site or any documents displayed on this web site, through the use of framing or otherwise, except: (a) as expressly permitted by these terms and conditions; or (b) with the prior written permission of Akka or such third party that may own the trademark or copyright of material displayed on this web site.

Notwithstanding anything to the contrary above, copy or use of any software made available for download from this website shall be subject to the license agreement associated with such software.

### **1.5.5. Standards of User Conduct**

You may not use this web site and its related services (the "Site") to:

- transmit via or through the Site any information, data, text, images, files, links, software, chat, communication or other materials ("Content") that is or which Akka considers in its sole discretion to be unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, offensive, obscene, pornographic, hateful or threatening to any group defined by race, religion, gender, national origin or sexual orientation, or otherwise objectionable, including without limitation blatant expressions of bigotry, prejudice, racism, hatred or excessive profanity or post any obscene, lewd, lascivious, excessively violent, harassing or otherwise objectionable Content;
- sell or promote any products or services that are unlawful in the location at which the Content is posted or received;
- sell or promote controlled pharmaceutical substances, tobacco, firearms, or alcoholic beverages;

introduce viruses, worms, Trojan horses and/or harmful code on the Internet; display material that exploits, or otherwise exploit, children under 18 years of age;

- post any Content or otherwise infringe in any way or violate any copyright, patent, trademark, service mark, trade name, trade secret or other intellectual property right of any third party;
- promote, solicit or participate in multi-level marketing or pyramid schemes;
- harass, embarrass or cause distress or discomfort upon another participant, user, or other individual or entity;
- impersonate any other person, including but not limited to, an Akka official, expert or bulletin board leader, guide or host;
- post or disclose any personally identifying information or private information about children or any third parties without their consent (or their parent's consent in case of a child under 13 years of age);
- post or transmit any unsolicited advertising, promotional materials, or any other forms of solicitation on our bulletin boards, including with limitation solicitations of credit card numbers, solicitations for sponsors, or promotion of raffles or contests;

- intentionally or unintentionally violate any applicable local, state, national or international law, including but not limited to any regulations having the force of law while using or accessing the Site or in connection with your use of the Site, in any manner; or

invade the privacy or violate any personal or proprietary right (including intellectual property rights) of any person or entity.

- These are some, though not all, of the activities that may result in removal of Content which you post to the Site and/or the termination of your access to the Site.

#### **1.5.6. No Warranties**

Information and documents, including software and product specifications, provided on this web site are provided “as is” specifically, but without limitation, Akka does not warrant that: (i) the information on this web site is correct, accurate, reliable or complete; (ii) the functions contained on this web site will be uninterrupted or error-free; (iii) defects will be corrected, or (iv) this web site or the server(s) that makes it available are free of viruses or other harmful components.

Product descriptions and specifications are subject to change. Akka periodically adds or updates the information and documents on this web site without notice.

It is the user’s responsibility to ascertain whether any information downloaded from this web site is free of viruses, worms, trojan horses, or other items of a potentially destructive nature.

#### **1.5.7. Availability of Products and Services Mentioned**

Information that Akka publishes on this web site may contain references or cross references to products or services that are not available or approved by the appropriate regulatory authorities in your country. Such references do not imply that Akka intends to announce or make available such products or services to the general public, or in your country. Consult your Akka account representative to determine which products and services may be available to you.

#### **1.5.8. Limitation of Liability**

Under no circumstances shall Akka be liable for any incidental, special, consequential, exemplary, multiple or other indirect damages that result from the use of, or the inability to use, this web site or the information contained on this web site, even if Akka has been advised of the possibility of such damages. In no event shall Akka’s total liability to you for all damages, losses, and causes of action resulting from your use of this web site, whether in contract, tort (including, but not limited to, negligence) or otherwise, exceed the amounts you paid to Akka during the most recent three-month period in connection with amounts which you paid for using this web site.

#### **1.5.9. Links to Third-Party Web Sites**

This web site may contain links to non-Akka web sites. These links are provided to you as a convenience, and Akka is not responsible for the content of any linked web site. Any outside web site accessed from the Akka web site is independent from Akka, and Akka has no control over the content of that web site. In addition, a link to any non-Akka web site does not imply that Akka endorses or accepts any responsibility for the content or use of such a website.

#### **1.5.10. No Implied Endorsements**

In no event shall any reference to any third party or third party product or service be construed as an approval or endorsement by Akka of that third party or of any product or service provided by a third party.

#### **1.5.11. Jurisdictional Issues**

Akka makes no representation that information on this web site is appropriate or available for use outside the United States. Those who choose to access this web site from outside the United States do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable.

### **1.5.12. Submissions to Akka and Affiliated Servers**

Any information, including but not limited to remarks, suggestions, ideas, graphics, or other submissions, communicated to Akka through this web site is the exclusive property of Akka. Akka is entitled to use any information submitted for any purpose, without restriction (except as stated in Akka's Privacy Policy) or compensation to the person sending the submission. The user acknowledges the originality of any submission communicated to Akka and accepts responsibility for its accuracy, appropriateness, and legality.

### **1.5.13. Enforcement of Terms and Conditions**

These Terms and conditions are governed and interpreted pursuant to the laws of the Commonwealth of Delaware, United States of America, notwithstanding any principles of conflicts of law.

All disputes arising out of or relating to these Terms and Conditions shall be finally resolved by arbitration conducted in the English language in Delaware, U.S.A. before a single arbitrator under the commercial arbitration rules of the American Arbitration Association. The parties shall bear equally the cost of the arbitration (except that the prevailing party shall be entitled to an award of reasonable attorneys' fees incurred in connection with the arbitration in such an amount as may be determined by the arbitrator). All decisions of the arbitrator shall be final and binding on both parties and enforceable in any court of competent jurisdiction. Notwithstanding this, application may be made to any court for a judicial acceptance of the award or order of enforcement. Notwithstanding the foregoing, Akka shall be entitled to seek injunctive relief, security, or other equitable remedies from the United States District Court for the District of Delaware or any other court of competent jurisdiction.

If any part of these terms is unlawful, void, or unenforceable, that part will be deemed severable and will not affect the validity and enforceability of the remaining provisions. Akka may, at its sole discretion and without notice, revise these terms at any time by updating this posting.

### **1.5.14. Entire Agreement**

This is the entire Agreement between the parties relating to the subject matter herein and shall not be modified except in writing signed by both parties or by a new posting by Akka, as described above.

## **1.6. Trademarks**

### **1.6.1. Trademarks Rationale**

Trademarks, service marks, and graphics marks of Akka are symbols of the quality and community support that people have come to associate with the Akka, Kalix and Scala projects and other projects of Lightbend, Inc. (d.b.a. Akka).

To ensure that the use of Akka marks will not lead to confusion about our software, we must control their use in association with software and related services by other companies. Also, we have a legal responsibility and the authority to set guidelines for the use of our marks.

Akka and its software must be clearly distinguishable from any software that competes with Akka software.

Our marks must not be used to disparage Akka, our projects, or communities, nor be used in any way to imply ownership, endorsement, or sponsorship of any related project or initiative of any kind.

### **1.6.2. Description of Key Trademark Principles**

This document is not intended to summarize the complex law of trademarks. It will be useful, however, to understand the following key principles:

#### **What is a trademark?**

A trademark is a word, phrase, symbol or design, or a combination of words, phrases, symbols or designs, that identifies and distinguishes the source of the goods of one party from those of others. A service mark is the same as a trademark, except that it identifies and distinguishes the source of a service rather than a product. Throughout this policy document, the terms "trademark" and "mark" refer to both trademarks and service marks.

These rules are generalized to describe Akka software associated with the trademark “Akka”, when it is understood to refer to this specific Akka software.

Akka’s trademarks are either words (e.g., “Akka”) or graphic logos that are intended to serve as trademarks for that Akka software.

### **What is nominative use?**

Anyone can use Akka trademarks if that use of the trademark is nominative. The “nominative use” (or “nominative fair use”) defense to trademark infringement is a legal doctrine that authorizes everyone (even commercial companies) to use another person’s trademark as long as three requirements are met:

The product or service in question must be one not readily identifiable without use of the trademark; (for example, it is not easy to identify Akka software without using the trademark “Akka”)

Only so much of the mark or marks may be used as is reasonably necessary to identify the product or service; and

The party using the mark must do nothing that would, in conjunction with the mark, suggest sponsorship or endorsement by the trademark holder.

The trademark nominative fair use defense is intended to encourage people to refer to trademarked goods and services by using the trademark itself. This trademark defense has nothing to do with copyright fair use and should not be confused with those rules.

### **What is the “confusing similarity” or “likelihood of confusion” test?**

Some uses of another person’s trademark are nominative fair use, but some uses are simply infringing. Indeed, if a trademark is used in such a way that the relevant consuming public will likely be confused or mistaken about the source of a product or service sold or provided using the mark in question, then likelihood of confusion exists and the mark has been infringed.

Note that, even if there is no likelihood of confusion, you may still be liable for using another company’s trademark if you are blurring or tarnishing their mark under the state and/or federal dilution laws.

To avoid infringing Akka’s marks, you should verify that your use of our marks is nominative and that you are not likely to confuse software consumers that your software is the same as Akka’s software or is endorsed by Akka. This policy is already summarized in section 6 of the Apache Software License, and so it is a condition for your use of Akka software:

This License does not grant permission to use the trade names, trademarks, service marks, or product names of the Licensor, except as required for reasonable and customary use in describing the origin of the Work and reproducing the content of the NOTICE file.

### **1.6.3. Specific Guidelines**

The following Specific Guidelines apply to the “Akka“ word trademark, as well as the other trademarks.

#### **Examples of permitted nominative fair use:**

- “Free copies of Akka software under the Apache License and support services for Akka software are available at my own company website. ”
- “Derivative works of Akka software and support services for those derivative works are available under my own trademarks at my website. ”
- Please remember that, under trademark law, you may not apply trademarks to your derivative works of Akka software that are confusingly similar to “Akka”.
- “Akka software is faster (or slower) than Myco software. ”
- “I recommend (or don’t recommend) Akka software for your business. “
- Using Akka trademarks in book and article titles.

You may write about Akka software, and use our trademarks in book or article titles. You needn't ask us for permission to refer to Akka, as in "Akka for Dummies", or "Explaining Akka", or "Scala Simplified", or "O'Reilly Guide to Akka", or even "Avoiding Akka".

- Using Akka trademarks on merchandise: You must obtain prior written approval from the VP, Marketing to apply the "Akka" trademarks to any merchandise that is intended to be associated in people's minds with any Akka software.
- Using Akka trademarks in domain names. You may not use Akka trademarks such as "Akka" in your own domain names if that use would be likely to confuse a relevant consumer about the source of software or services provided through your website, without written approval of the VP, Marketing. You should apply the "likelihood of confusion" test described above, and please realize that the use of Akka trademarks in your domain names is generally not "nominative fair use."

#### 1.6.4. Important Note

Nothing in this Akka policy statement shall be interpreted to allow any third party to claim any association with Akka or any of its projects or to imply any approval or support by Akka for any third party products or services.

### 1.7. Cookies

#### 1.7.1. Cookie Introduction

Our Site uses technologies that enhance user friendliness and engagement, to keep the website operating as smoothly as possible and to provide web services and functionalities for each visitor. Examples of these technologies are cookies, pixel tags, local storage and scripts (hereinafter collectively referred to as "cookies").

Cookies may be either `<code>persistent`" cookies or `</code>session`" cookies. A persistent cookie consists of a text file sent by a web server to a web browser, which will be stored by the browser and will remain valid until its set expiry date (unless deleted by the visitor before the expiry date). A session cookie, on the other hand, will expire at the end of the visitor session, when the web browser is closed.

This policy describes the options available to you how to manage your cookies, which cookies we use and for what purposes we use them.

#### 1.7.2. How to Manage Cookies

If you do not want our websites to store cookies on your computer or mobile device, you can change your browser settings so that you receive a warning before certain cookies are stored. You can also adjust your settings so that your browser refuses most of our cookies or only certain cookies. You can also withdraw your consent to cookies by deleting the cookies that have already been stored.

Please be aware that if you do not want to accept any cookies, we cannot guarantee that our website will function properly. It may be that several functions will be unavailable to you or that you will even be unable to view certain parts of the website

Please note that you will have to change your settings for each browser and device you use. The procedures for changing your settings and cookies differ from browser to browser if necessary, use the help function on your browser or click on one of the links below to go directly to the use manual for your browser:

- [Internet Explorer](#)
- [Mozilla Firefox](#)
- [Google Chrome](#)
- [Safari](#)
- [Opera](#)

- [Adobe plug-in for flash cookies](#)

There are also software products available that can manage cookies for you.

To find out more about cookies, including how to see what cookies have been set and how to manage or delete them, visit [All About Cookies.org](#).

Because we respect your right to privacy, you can choose not to allow some types of cookies. Below is a list of the cookies that get set on the akka.io domain. Blocking some types of cookies may impact your experience of the site and the services we are able to offer.

### 1.7.3. Cookie List

A cookie is a small piece of data (text file) that a website when visited by a user asks your browser to store on your device in order to remember information about you, such as your language preference or login information. Those cookies are set by us and called first-party cookies. We also use third party cookies which are cookies from a domain different than the domain of the website you are visiting for our advertising and marketing efforts. More specifically, we use cookies and other tracking technologies for the following purposes:

#### 1.7.3.1 Strictly Necessary Cookies

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, online chats, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work.

Cookie Subgroup	Cookies	Cookies used	Lifespan
<a href="#">go.lightbend.com</a>	<a href="#">visitor__id#####()</a>	First Party	3649 Days
<a href="#">portal.lightbend.com</a>	<a href="#">post-login-redirect</a>	First Party	Session
<a href="#">www.lightbend.com</a>	<a href="#">fromURI</a>	First Party	A few seconds
<a href="#">discuss.lightbend.com</a>	<a href="#">__forum_session</a> , <a href="#">destination_url</a>	First Party	Session, Session
<a href="#">developer.lightbend.com</a>	<a href="#">__sec__cid</a> , <a href="#">__sec__fid</a> , <a href="#">__sec__ghost</a> , <a href="#">__sec__token</a> , <a href="#">an-toraGroups</a> , <a href="#">cookietest</a> , <a href="#">paradoxGroups</a>	First Party	A few seconds, 299 Days, 299 Days, A few seconds, 365 Days, Session, 342 Days
<a href="#">lightbend.com</a>	<a href="#">__mp_opt_in_out_xxxxxx...</a> , <a href="#">hubspotutk</a> , <a href="#">lb_domain_utms</a> , <a href="#">OptanonAlert-BoxClosed</a> , <a href="#">OptanonConsent</a>	First Party	A few seconds, 179 Days, Session, 342 Days, 342 Days
<a href="#">i.sstatic.net</a>	<a href="#">__cf_bm</a>	Third Party	A few seconds
<a href="#">hubspot.com</a>	<a href="#">__cf_bm</a> , <a href="#">_cfuvid</a>	Third Party	A few seconds, Session
<a href="#">www.google.com</a>	<a href="#">_GRECAPTCHA</a>	Third Party	179 Days
<a href="#">www.oracle.com</a>	<a href="#">akaas_aud-seg-ocom-prod</a>	Third Party	Session
<a href="#">hsforms.net</a>	<a href="#">__cf_bm</a>	Third Party	A few seconds
<a href="#">hsforms.com</a>	<a href="#">__cf_bm</a> , <a href="#">_cfuvid</a>	Third Party	A few seconds, Session

### 1.7.3.2 Performance Cookies

These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our site. They help us to know which pages are the most and least popular and see how visitors move around the site. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our site, and will not be able to monitor its performance.

Cookie Subgroup	Cookies	Cookies used	Lifespan
lightbend.com	<a href="#">__hssc</a> , <a href="#">__hssrc</a> , <a href="#">__hstc</a> , <a href="#">_ga</a> , <a href="#">_ga_XXXXXXXXXX</a> , <a href="#">_gat</a> , <a href="#">_gat_UA-XXXXXX-X</a> , <a href="#">_gclxxxx</a> , <a href="#">_gid</a> , <a href="#">_hjSession_XXXXXX</a> , <a href="#">_hjSessionUser_XXXXXX</a> , <a href="#">_hjTLDTest</a> , <a href="#">_mkto_trk</a> , <a href="#">mp_XXXXXX_mixpanel</a>	First Party	A few seconds, Session, 179 Days, 707 Days, 729 Days, A few seconds, A few seconds, 67 Days, A few seconds, A few seconds, 364 Days, Session, 707 Days, 364 Days

### 1.7.3.3 Functional Cookies

These cookies enable the website to provide enhanced functionality and personalization. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow these cookies then some or all of these services may not function properly.

Cookie Subgroup	Cookies	Cookies used	Lifespan
developer.lightbend.com	<a href="#">sliguid</a> , <a href="#">slireg</a> , <a href="#">slirequested</a>	First Party	1802 Days, A few seconds, 1802 Days
<a href="#">www.oreilly.com</a>	akaalb_OReillyALB	Third Party	Session
<a href="#">scout.salesloft.com</a>	site_identity	Third Party	364 Days

### 1.7.3.4 Targeting Cookies

These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

Cookie Subgroup	Cookies	Cookies used	Lifespan
go.lightbend.com	<a href="#">pt_</a>	First Party	3649 Days
lightbend.com	<a href="#">_gcl_au</a>	First Party	89 Days
<a href="#">www.lightbend.com</a>	<a href="#">__sharethis_cookie_test__</a>	First Party	Session
<a href="#">www.youtube.com</a>	nextId, requests, TESTCOOKIESENABLED	Third Party	A few seconds, A few seconds, A few seconds
<a href="#">www.linkedin.com</a>	bscookie	Third Party	731 Days
<a href="#">company-target.com</a>	tuuid, tuuid_lu	Third Party	729 Days, 729 Days
<a href="#">doubleclick.net</a>	IDE, test_cookie	Third Party	367 Days, A few seconds
<a href="#">twitter.com</a>	personalization_id	Third Party	730 Days
<a href="#">google.com</a>	CONSENT	Third Party	729 Days

<a href="https://www.linkedin.com">linkedin.com</a>	AnalyticsSyncHistory, bcookie, li_gc, li_sugr, lidc, UserMatchHistory	Third Party	30 Days, 708 Days, 723 Days, 89 Days, A few seconds, 30 Days
<a href="https://www.casalemedia.com">casalemedia.com</a>	CMID, CMPRO, CMPS	Third Party	364 Days, 89 Days, 89 Days
<a href="https://www.slideshare.net">slideshare.net</a>	browser_id	Third Party	1824 Days
<a href="https://www.youtube.com">youtube.com</a>	CONSENT, VISITOR_INFO1_LIVE, VISITOR_PRIVACY_METADATA, YSC	Third Party	6175 Days, 157 Days, 178 Days, Session
<a href="https://www.t.co">t.co</a>	muc_ads	Third Party	729 Days
<a href="https://www.tremorhub.com">tremorhub.com</a>	tv_UIDM, tvid	Third Party	729 Days, 364 Days
<a href="https://www.soundcloud.com">soundcloud.com</a>	sc_anonymous_id	Third Party	3649 Days

## 1.8. Compliance

For Akka employees, failure to comply with this policy may result in progressive discipline up to and including dismissal. For non-Akka employees and contractors, failure to comply may result in removal of the individual's ability to access and use Akka data and systems. Employers of non-Akka employees will be notified of any violations.

# Glossary

**EEA States** The EU Member States as well as Iceland, Liechtenstein and Norway.. *see* [EEA](#) & [EU](#)

**Agence nationale de la sécurité des systèmes d'information** The French National Agency for the Security of Information Systems. [Agence nationale de la sécurité des systèmes d'information](#) is the [National Cybersecurity Certification Authority](#) for France and a leading authority in Common Criteria evaluation and [EUCC](#) certification.. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)

**Bundesamt für Sicherheit in der Informationstechnik** The German Federal Office for Information Security. The BSI is the [National Cybersecurity Certification Authority](#) for Germany and one of the most active national authorities in Common Criteria evaluation and [EUCC](#) certification in Europe.. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)

**Centro Criptológico Nacional** The Spanish National Cryptologic Centre. [Centro Criptológico Nacional](#) acts as the [National Cybersecurity Certification Authority](#) for Spain under the [EUCC](#) scheme and oversees Common Criteria evaluations performed in Spain.. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)

**Comité français d'accréditation** The French national accreditation body responsible for accrediting [Conformity Assessment Bodies](#) and other conformity assessment organisations in France, including those operating under [EUCC](#).. *see* [Conformity Assessment Body](#) & [EUCC](#)

**Conformity Assessment Body** An accredited organisation authorised by the relevant [National Cybersecurity Certification Authority](#) to perform security evaluations and issue evaluation reports under a cybersecurity certification scheme such as [EUCC](#).. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)

**Development** A [CC](#) assurance class (designator *ADV*) covering evidence about the design and implementation of the [TOE](#), including functional specification, architectural design, and implementation representation.. *see* [CC](#) & [TOE](#)

**Elliptic Curve Digital Signature Algorithm** A digital signature algorithm based on elliptic curve cryptography. [Elliptic Curve Digital Signature Algorithm](#) provides equivalent security to [Rivest–Shamir–Adleman](#) with shorter key lengths and is widely used for [TLS](#) certificates and code signing.. *see* [Rivest–Shamir–Adleman](#) & [TLS](#)

**European Cybersecurity Certification Framework** The framework established by the EU Cybersecurity Act for creating European cybersecurity certification schemes. [EUCC](#) is the first scheme adopted under the [European Cybersecurity Certification Framework](#).. *see* [EUCC](#)

**Evaluation Assurance Level** A numeric rating (EAL1–EAL7) assigned by a [CC](#) evaluation that indicates the depth and rigour of the security examination. Higher [Evaluation Assurance Level](#) values demand more comprehensive analysis and testing.. *see* [CC](#)

**Evaluation Technical Report** A confidential document produced by a [Conformity Assessment Body](#) summarising the evaluation evidence, methodology, and conclusions. Submitted to the [National Cybersecurity Certification Authority](#) as the basis for issuing a [CC](#) certificate.. *see* [Conformity Assessment Body](#), [CC](#) & [National Cybersecurity Certification Authority](#)

**Guidance Documents** A [CC](#) assurance class (designator *AGD*) covering evaluation of the operational and preparative guidance provided to administrators and users of the [TOE](#).. *see* [CC](#) & [TOE](#)

**Impact Analysis Report** A document produced during maintenance of a [CC](#) certificate that assesses whether a change to the certified [TOE](#) affects the validity of the existing certificate and determines what re-evaluation, if any, is required.. *see* [CC](#) & [TOE](#)

**National Competent Authority** A national authority within an EU member state designated to oversee cybersecurity matters. In the context of [EUCC](#), the [National Competent Authority](#) may also serve as the [National Cybersecurity Certification Authority](#).. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)

**National Cybersecurity Certification Authority** The national body designated under the EU Cybersecurity Act (Regulation (EU) 2019/881) to supervise cybersecurity certification activities and issue certificates under schemes such as [EUCC](#) within a member state.. *see* [EUCC](#)

- Netherlands National Communications Security Agency** The Dutch national authority for communications security, responsible for Common Criteria evaluation oversight and [EUCC](#) certification activities in the Netherlands.. *see* [EUCC](#)
- Organismo di Certificazione della Sicurezza Informatica** The Italian Certification Body for Information Security. [Organismo di Certificazione della Sicurezza Informatica](#) acts as the [National Cybersecurity Certification Authority](#) for Italy under the [EUCC](#) scheme.. *see* [EUCC](#) & [National Cybersecurity Certification Authority](#)
- Protection Profile** An implementation-independent set of [CC](#) security requirements for a category of product, used as a reusable baseline. Vendors may claim [Protection Profile](#) compliance within their [Security Target](#).. *see* [CC](#) & [Security Target](#)
- Secure Hash Algorithm** A family of cryptographic hash functions standardised by [NIST](#). SHA-256 and SHA-384 (from the SHA-2 family) and SHA-3 variants are approved for use in Akka systems; MD5 and SHA-1 are deprecated.. *see* [NIST](#)
- Security Assurance Requirement** A requirement drawn from [CC](#) Part 3 that specifies what the developer and evaluator must produce to demonstrate a given level of assurance. [Security Assurance Requirements](#) are composed into [Evaluation Assurance Levels](#).. *see* [CC](#) & [Evaluation Assurance Level](#)
- Security Functional Requirement** A requirement drawn from [CC](#) Part 2 that specifies the intended security behaviour of the [TOE](#). [Security Functional Requirements](#) are stated in the [Security Target](#) and verified during the evaluation.. *see* [CC](#), [Security Target](#) & [TOE](#)
- Security Problem Definition** The section of a [Security Target](#) or [Protection Profile](#) that formally describes the threats, organisational security policies, and assumptions that the [TOE](#) is designed to address.. *see* [Protection Profile](#), [Security Target](#) & [TOE](#)
- Security Target** A document defining the security problem, objectives, and summary of security specifications for a specific [TOE](#). The [Security Target](#) is the primary artefact evaluated and certified under [CC](#).. *see* [CC](#) & [TOE](#)
- TOE Summary Specification** A section of the [Security Target](#) that describes how the [TOE](#) satisfies each of its [Security Functional Requirements](#), bridging the security requirements and the implemented product.. *see* [Security Functional Requirement](#), [Security Target](#) & [TOE](#)
- United Kingdom Accreditation Service** The sole national accreditation body for the United Kingdom, responsible for accrediting [Conformity Assessment Bodies](#) and other conformity assessment organisations. Relevant to [EUCC](#) evaluations conducted by UK-based [Conformity Assessment Bodies](#) under mutual recognition arrangements.. *see* [Conformity Assessment Body](#) & [EUCC](#)
- Vulnerability Assessment** A [CC](#) assurance class (designator *AVA*) covering evaluation of the resistance of the [TOE](#) to exploitation by an attacker with defined attack potential.. *see* [CC](#) & [TOE](#)
- AAO** Akka Automated Operations - a managed platform deployed within a customer [VPC](#) that fully automates and supports production-grade, self-clustering and elastic agentic services built with the [Akka SDK](#).. *see* [Akka SDK](#) & [VPC](#)
- AI Risk Management Framework** A structured approach to identifying, assessing, and mitigating risks associated with [AI](#) systems, as outlined by the [NIST](#).. *see* [AI](#) & [NIST](#)
- AIMS** AI Management System – a management system for establishing, implementing, maintaining, and continually improving the governance of [AI](#) within an organization, as defined by ISO/IEC 42001.. *see* [AI](#)
- Akka Application** An application that is built using the [Akka SDK](#). Akka applications contain [APIs](#), workflows, streaming consumers, timers, and views for querying data. They are packed into Docker images and deployed as microservice instances within an Akka operating environment. Akka applications act as their own in-memory, durable database. They take responsibility for persisting their own state. Akka apps also cluster from within, creating a runtime cluster with other instances that handle balancing traffic, sharding data, and replicating their data to instances running within another region. Akka applications can be replicated between regions in different [Akka Application Planes](#) if needed.. *see* [Akka Application Plane](#), [Akka SDK](#) & [API](#)
- Akka Application Plane** The runtime environment for hosting Akka applications within one or more regions. The Akka application plane provides compute, storage, and I/O to execute Akka apps. It also provides automation to increase or decrease application instance capacity, observability for monitoring and debugging application behavior, and infrastructure management. The application plane is responsible for ensuring an Akka application meets its [SLA](#) by managing the Akka application and the underlying infrastructure. Data in this plane does not leave your [VPC](#) nor does it interact with our [Akka Federation Plane](#).. *see* [Akka Federation Plane](#), [SLA](#) & [VPC](#)

- Akka CLI** The [CLI](#) for developers, operators, and InfoSec teams to interface with various Akka environments. The Akka CLI provides utilities for building, testing, packing, and deploying Akka applications. It also provides utilities for observability, secrets management, service scaling, and account management.. *see* [CLI](#)
- Akka SDK** [SDK](#) with support for programming components, a local debugging console, and a test kit for building, testing, and packing Akka applications.. *see* [SDK](#)
- ALC-DVS.1.1.1C** In the context of the [EUCC](#) standard, ALC-DVS.1.1.1C is a specific assurance component within the Common Criteria framework. It falls under the [ALC](#) class, specifically the [DVS](#) family.. *see* [ALC](#), [DVS](#) & [EUCC](#)
- ALC-DVS.2** A component of the [ALC](#) class within the [CC](#) framework ([EUCC](#)), specifically under the [DVS](#) family. This component requires that security measures in place during the development of the [TOE](#) are sufficient to protect the [TOE](#) and its associated assets. It aims to ensure that the development environment is secure and that the measures are adequate to maintain the confidentiality and integrity of the [TOE](#) throughout its development.. *see* [ALC](#), [CC](#), [DVS](#), [EUCC](#) & [TOE](#)
- ANPD** **A**utoridade **N**acional de **P**roteção de **D**ados – the Brazilian National Data Protection Authority responsible for enforcing and overseeing compliance with the [LGPD](#).. *see* [LGPD](#)
- AOC** **A**ttestation of **C**ompliance – A formal self-assessment document or report completed by a merchant or service provider to certify compliance with the [PCI-DSS](#), confirming that all applicable requirements have been met.. *see* [PCI-DSS](#)
- ARN** **A**mazon **R**esource **N**ame - A unique identifier for [AWS](#) resources used in [IAM](#) policies, service configurations, and audit logs to unambiguously reference any resource across the [AWS](#) platform.. *see* [AWS](#) & [IAM](#)
- Assets** Entities that the owner of the [TOE](#) presumably places value upon. In the context of a [DSS](#), assets are information in electronic or other form, information processing facilities and referring processes (incl. access control and alarm systems), development tools and environments, any manifestation of the [TOE](#), and customer code and data provided to produce the [TOE](#). *see* [DSS](#) & [TOE](#)
- Authentic Data** In the context of the [EU DORA](#), data from a statutory public register, the dissemination and/or processing of which is subject to statutory requirements and which are disclosed by the customer to third parties in connection with the performance of a contract.. *see* [EU DORA](#)
- BAA** **B**usiness **A**ssociate **A**greement - A contract required under [HIPAA](#) between a Covered Entity and a Business Associate that receives, creates, or transmits protected health information on its behalf, establishing each party's obligations for safeguarding that information.. *see* [HIPAA](#)
- BCR** **B**inding **C**orporate **R**ules - An approved data protection policy, under Article 47 of the [GDPR](#), that allows multinational organisations to transfer personal data within their corporate group to entities in countries outside the [EEA](#) that do not provide an adequate level of protection.. *see* [EEA](#) & [GDPR](#)
- BIA** **B**usiness **I**mpact **A**nalysis – A structured process for identifying critical business functions and processes, quantifying the potential consequences of their disruption, and determining recovery priorities and objectives. *See* [Business Impact Analysis](#).. *see* [Business Impact Analysis](#)
- BSI Group** **B**ritish **S**tandards **I**nstitution **G**roup – A leading global standards body and certification authority that issues [ISO/IEC 27001](#) and other management system certifications.. *see* [IEC](#) & [ISO](#)
- Business Continuity Planning** *See* [Business Continuity Planning](#). *see* [Business Continuity Planning](#)
- Business Operations** General term for the entirety of operations performed by the developer related to the [TOE](#), e.g. "personalization is part of Business Operations.. *see* [TOE](#)
- BYOD** Abbreviation for **B**ring **Y**our **O**wn **D**evice, a corporate [IT](#) policy that permits employees to use their personal smartphones, laptops, or tablets to access company data and perform work tasks rather than relying on employer-provided hardware. *See* [personal-device](#).. *see* [IT](#)
- CCM** **C**loud **C**ontrols **M**atrix – a cybersecurity control framework developed by the [CSA](#) that provides security controls mapped to leading industry standards for cloud environments.. *see* [CSA](#)
- CD** **C**ontinuous **D**eployment - The automated release of software builds that have passed all automated quality and security gates to production or a staging environment, typically as the final stage of a [CI/CD](#) pipeline.. *see* [CI](#)
- CLD** **C**loud-specific control prefix used in [ISO/IEC 27017](#) to designate controls applicable specifically to cloud service customers and providers (e.g., [CLD.12.4.1](#) for monitoring of cloud services).. *see* [IEC](#) & [ISO](#)

- CNAPP** Cloud-Native Application Protection Platform – An integrated security platform that combines [CSPM](#), workload protection, and software composition analysis capabilities to secure cloud-native applications from development through runtime.. *see* [CSPM](#)
- Confidence** In Akka's [ISMS](#), the confidence level assigned to a control following an internal audit, reflecting whether evidence was found that the Implementation Details are being followed in practice. Rated High, Medium, or Low.. *see* [ISMS](#)
- Consent** Consent of the [Data Subject](#) means any freely given, specific, informed, and unambiguous indication of the [Data Subject](#)'s wishes by which he or she, by a statement or by clear affirmative action, signifies agreement to the processing of personal data relating to him or her.. *see* [Data Subject](#)
- Consumer** In the context of the [CCPA](#), A natural person who is a California resident.. *see* [CCPA](#)
- CPA** Certified Public Accountant - A licensed accounting professional qualified to perform independent audits; CPA firms conduct [SOC 2](#) Type II attestation audits of service organisation controls.. *see* [SOC](#)
- Critical or Important Function** In the context of the [EU DORA](#), a function, the disruption of which would materially impair the financial performance of a financial entity, or the soundness or continuity of its services and activities, or the discontinued, defective or failed performance of that function would materially impair the continuing compliance of a financial entity with the conditions and obligations of its authorisation, or with its other obligations under applicable financial services law.. *see* [EU DORA](#)
- CSA** Cloud Security Alliance – a non-profit organisation that promotes best practices for secure cloud computing and publishes guidance and frameworks including the [CCM](#) and the [STAR](#) certification programme.. *see* [CCM](#) & [STAR](#)
- CSF** The [NIST](#) Cyber Security Framework (v2.0). *see* [NIST](#)
- Data Subject Request** A request made by an individual or an individual's legal representative to request Akka to do something which falls under one of the rights granted to [EU](#)-based individuals by the [GDPR](#).. *see* [EU](#) & [GDPR](#)
- Data Subjects** See [Data Subject](#).. *see* [Data Subject](#)
- Deployer** Any natural or legal person, public authority, agency or other body using an [AI](#) system under its authority except where the AI system is used in the course of a personal non-professional activity. *see* [AI](#)
- Development environment** Environment in which the [TOE](#) is developed; development includes the production of the [TOE](#).. *see* [TOE](#)
- DORA** The [EU](#) Digital Operational Resilience Act, or [DORA Regulation](#). *see* [DORA Regulation](#) & [EU](#)
- DORA CO** [DORA](#) Contractual Obligations - specific contractual obligations required to be in place by the [EU](#) [DORA](#) for regulated industries and their [ICT](#) suppliers.. *see* [DORA](#), [EU DORA](#) & [ICT](#)
- DR** Disaster Recovery is a set of policies, tools, and procedures used to regain access and functionality to [IT](#) infrastructure following a catastrophic event. While [HA](#) focuses on surviving small hardware failures, DR is the "Plan B" for major disasters such as fires, floods, cyberattacks (like ransomware), or massive regional power outages.. *see* [HA](#) & [IT](#)
- DRP** Disaster Recovery Plan – a documented set of procedures to recover and restore [IT](#) systems, data, and operations following a disruptive event.. *see* [IT](#)
- DSAR** Data Subject Access Request - A request by an individual under data protection law (e.g. [GDPR](#)) to obtain a copy of the personal data an organisation holds about them, along with information about how it is processed.. *see* [GDPR](#)
- DSD** Development Security Documentation, in the context of the [EU CRA](#). *see* [EU CRA](#)
- DSS** Development Security System, in the context of the [EU CRA](#). *see* [EU CRA](#)
- EBA** European Banking Authority – the [EU](#) regulatory body responsible for maintaining financial stability and ensuring the integrity of the European banking sector through binding technical standards and guidelines.. *see* [EU](#)
- EBS** Elastic Block Store - An [AWS](#) block storage service providing persistent, high-performance storage volumes for use with [EC2](#) instances, supporting encryption at rest and point-in-time snapshots.. *see* [AWS](#) & [EC2](#)
- EC2** Elastic Compute Cloud - An [AWS](#) service providing scalable virtual machine capacity in the cloud, used to run application workloads, container nodes, and managed services.. *see* [AWS](#)

- ECS** Amazon **Elastic Container Service** – an [AWS](#) managed container orchestration service for deploying, managing, and scaling containerized applications.. *see* [AWS](#)
- EIOPA** **European Insurance and Occupational Pensions Authority** – One of the three [EU](#) financial supervisory authorities responsible for regulating and supervising the insurance and occupational pension sectors, and jointly overseeing the designation of critical [ICT](#) third-party service providers under [DORA](#).. *see* [DORA](#), [EU](#) & [ICT](#)
- EKS** Amazon's **Elastic Kubernetes Service** - A managed service that automates the deployment, scaling, and management of **Kubernetes** control planes and infrastructure on [AWS](#).. *see* [AWS](#)
- ESMA** **European Securities and Markets Authority** – One of the three [EU](#) financial supervisory authorities responsible for regulating and supervising securities markets, and jointly overseeing the designation of critical [ICT](#) third-party service providers under [DORA](#).. *see* [DORA](#), [EU](#) & [ICT](#)
- EU CRA** **EU Cyber Resiliency Act**: The goal of the CRA is to protect consumers and strengthen the [EU](#)'s overall level of resilience. This means reducing the risks for all users of digital products, whether private individuals or public entities (corporations, hospitals, banks, utilities, postal services and so on). The CRA is mandatory, and compliance is required for [CE Marking](#) of regulated products, as well as for distribution in the European market. The CRA includes some strict, coercive measures such as heavy fines.. *see* [CE Marking](#) & [EU](#)
- EU DORA** See [DORA](#). *see* [DORA](#)
- EU GDPR** Specifically the [EU](#) version of the [GDPR](#).. *see* [EU](#) & [GDPR](#)
- EUCC** **European Union Common Criteria**, a standard for evaluating the security of information technology products and systems, ensuring they meet defined security requirements and specifications. The EUCC framework is derived from the SOG-IS Common Criteria which in turn is based on the [ISO/IEC 15408-1](#) Common Criteria standard for Information Technology Security Evaluation. However, the SOG-IS adds an additional layer of mutual recognition among European countries. This means that a product evaluated and certified in one member state under SOG-IS is recognized by other member states, reducing the need for multiple evaluations.. *see* [IEC](#) & [ISO](#)
- GPG** **GNU Privacy Guard** - A free, open-source implementation of the [OpenPGP](#) standard for encrypting and digitally signing data, widely used for signing software release artefacts and verifying their integrity.. *see* [OpenPGP](#)
- gRPC** **gRPC** - An open-source remote procedure call framework using [HTTP/2](#) transport and Protocol Buffers serialisation, enabling efficient, strongly typed, language-agnostic communication between services.. *see* [HTTP](#)
- High Security Area** Area where [TOE](#) related data or material classified critical or very critical is accessible, and Security Control areas (access control and intrusion detection) where applicable.. *see* [TOE](#)
- ICT Asset** In the context of the [EU DORA](#), a software or hardware asset in the network and information systems used by the financial entity.. *see* [EU DORA](#)
- ICT Risk** In the context of the [EU DORA](#), any reasonably identifiable circumstance in relation to the use of network and information systems which, if materialised, may compromise the security of the network and information systems, of any technology dependent tool or process, of operations and processes, or of the provision of services by producing adverse effects in the digital or physical environment.. *see* [EU DORA](#)
- ICT Services** In the context of the [EU DORA](#), digital and data services provided through [ICT](#) systems to one or more internal or external users on an ongoing basis, including hardware as a service and hardware services which includes the provision of technical support via software or firmware updates by the hardware provider, excluding traditional analogue telephone services.. *see* [EU DORA](#) & [ICT](#)
- ICT Third-Party Risk** An [ICT](#) risk that may arise for a financial entity in relation to its use of [ICT](#) services provided by [ICT](#) third-party service providers or by subcontractors of the latter, including through outsourcing arrangements.. *see* [ICT](#)
- ICT Third-Party Service Provider** Any company (whether independent or part of a financial group) providing [ICT Services](#) to financial entities. *see* [ICT Services](#)
- ICT-Related Incident** In the context of the [EU DORA](#), a single event or a series of linked events unplanned by the financial entity that compromises the security of the network and information systems, and have an adverse impact on the availability, authenticity, integrity or confidentiality of data, or on the services provided by the financial entity.. *see* [EU DORA](#)
- ICTS** **Information and Communication Technology Security** – The practice of protecting [ICT](#) systems, networks, and data from threats, ensuring the confidentiality, integrity, resilience, and availability of digital infrastructure.. *see* [ICT](#)

- IS Incident** An **IS** incident. A single or a series of unwanted or unexpected information security events that have a significant probability of compromising business operations and threatening information security.. *see* [IS](#)
- ISO/IEC 27701** Security techniques Extension to [ISO/IEC 27001](#) and [ISO/IEC 27002](#) for privacy information management Requirements and Guidelines. *see* [IEC](#) & [ISO](#)
- ITSEF** **I**nformation **T**echnology **S**ecurity **E**valuation **F**acility. It is an accredited laboratory responsible for conducting security evaluations of **IT** products and systems according to the Common Criteria standards. *see* [IT](#)
- LLM** **L**arge **L**anguage **M**odel – a type of [AI](#) model trained on large text corpora and capable of generating, summarising, translating, and reasoning about natural language.. *see* [AI](#)
- Major ICT-Related Incident** In the context of the [EU DORA](#), an [ICT-Related Incident](#) that has a high adverse impact on the network and information systems that support critical or important functions of the financial entity.. *see* [EU DORA](#) & [ICT-Related Incident](#)
- MGF** **M**odel **G**overnance **F**ramework – Singapore’s regulatory framework, published by the Monetary Authority of Singapore, for governing the responsible development and deployment of [AI](#) models in financial services.. *see* [AI](#)
- ML** **M**achine **L**earning – a branch of [AI](#) in which systems learn from data to improve performance on tasks without being explicitly programmed for each case.. *see* [AI](#)
- NACL** **N**etwork **A**ccess **C**ontrol **L**ist - A stateless firewall rule set in [AWS](#) that controls inbound and outbound traffic at the subnet level within a [VPC](#), evaluated in rule-number order.. *see* [AWS](#) & [VPC](#)
- Nasjonal sikkerhetsmyndighet** The Norwegian National Security Authority, responsible for supervising protective security in Norway and acting as the national authority for Common Criteria evaluation and [EUCC](#) certification activities.. *see* [EUCC](#)
- Network and Information System** In the context of the [EU DORA](#), An electronic communications network as defined in Article 2(1) of Directive (EU) 2018/1972; Any device or group of devices connected or associated with each other, one or more of which carry out automated processing of digital data based on a programme; or Digital data stored, processed, retrieved or transmitted by the elements specified for the purpose of their operation, use, protection and maintenance.. *see* [EU DORA](#)
- NIS2** **N**etwork and **I**nformation **S**ystems Directive 2 – the [EU](#) cybersecurity directive (2022/2555) that strengthens security requirements and incident reporting obligations, extending scope to additional critical sectors compared to its predecessor.. *see* [EU](#)
- NVD** **N**ational **V**ulnerability **D**atabase - The US [NIST](#) repository of vulnerability management data, providing [CVSS](#) scores, remediation guidance, and searchable [CVE](#) records used to assess and prioritise security vulnerabilities.. *see* [CVE](#), [CVSS](#) & [NIST](#)
- OPC** **O**ffice of the **P**rivacy **C**ommissioner – the Canadian federal authority responsible for overseeing compliance with [PIPEDA](#) and other federal privacy laws and promoting privacy rights.. *see* [PIPEDA](#)
- P90** A statistical measure used to describe the performance of a system (usually latency or response time). If an [SLA](#) specifies a P90 of 500ms, it means that 90 percent of all requests are completed in 500ms or less.. *see* [SLA](#)
- PDPA** Singapore’s **P**ersonal **D**ata **P**rotection **A**ct – Singapore’s primary data protection legislation, enacted in 2012 and administered by the [PDPC](#), governing the collection, use, and disclosure of personal data.. *see* [PDPC](#)
- PEM** Security of Critical Infrastructure Act 2018 (Cth) — Australian legislation that imposes risk management and mandatory incident notification obligations on owners and operators of critical infrastructure assets, including a 12-hour notification window to the [ASD](#) for critical cyber security incidents.. *see* [ASD](#)
- Personal Device** A device not owned by Akka, but owned by a User. Examples include personal cell phones, tablets, smart watches and so forth. See [BYOD](#).. *see* [BYOD](#)
- PHD** **A**WS **P**ersonal **H**ealth **D**ashboard - An [AWS](#) service providing personalised, real-time information about the health of [AWS](#) services and resources, including scheduled maintenance events and security notifications relevant to an account.. *see* [AWS](#)
- PII** **P**ersonally **I**dentifiable **I**nformation is any data that can be used on its own or with other relevant information to identify, contact, or locate a single person. See [Personal Information](#).. *see* [Personal Information](#)
- PIMS** **P**rivacy **I**nformation **M**anagement **S**ystem — A management system for establishing, implementing, maintaining, and continually improving an organisation’s privacy governance framework, built as an extension to an [ISMS](#) in accordance with [ISO/IEC 27701](#).. *see* [ISMS](#) & [ISO/IEC 27701](#)

- Privileged Users** In the context of the [EU DORA](#), Privileged users: system administrators and operators who supervise the operation of the system as a whole. In addition, there may also be users with privileged user rights or user rights with advanced functionality in a specific IT system (e.g. they may grant users read/write permissions).. *see* [EU DORA](#)
- RDS Relational Database Service** - An [AWS](#) managed database service supporting multiple relational database engines (including PostgreSQL, MySQL, and Aurora), providing automated backups, encryption at rest, and high availability.. *see* [AWS](#)
- REST Representational State Transfer** - An architectural style for distributed hypermedia systems in which clients interact with server resources using standard [HTTP](#) methods; the dominant paradigm for designing web [APIs](#).. *see* [API](#) & [HTTP](#)
- RoPA Record of Processing Activities** - A mandatory documentation requirement under Article 30 of the [GDPR](#) that organisations must maintain, listing all personal data processing activities, their purposes, data categories, retention periods, and technical/organisational safeguards.. *see* [GDPR](#)
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- S3 Simple Storage Service** - An [AWS](#) object storage service providing high durability, scalability, and availability for storing and retrieving data, supporting encryption at rest, versioning, and access control policies.. *see* [AWS](#)
- SAML Security Assertion Markup Language** - An XML-based open standard for exchanging authentication and authorisation data between identity providers and service providers, enabling [SSO](#) for enterprise applications.. *see* [SSO](#)
- SCC Standard Contractual Clauses** - Pre-approved contractual clauses issued by the European Commission that provide a legal mechanism for transferring personal data from the [EEA](#) to third countries that have not been deemed to offer an adequate level of data protection.. *see* [EEA](#)
- SCC Standard Contractual Clauses** - Pre-approved contractual clauses issued by the European Commission that provide a legal mechanism for transferring personal data from the [EEA](#) to third countries that have not been deemed to offer an adequate level of data protection.. *see* [EEA](#)
- SCP Service Control Policy** - An [AWS](#) Organizations policy type that defines the maximum set of permissions available to accounts within an organisational unit, used to enforce preventive governance guardrails across the entire [AWS](#) account hierarchy.. *see* [AWS](#)
- SD Security Domain** - A classification framework for [AI](#) agent deployments that defines the security boundary across four dimensions: data classification, action scope, system boundary, and autonomy level; SD-1 denotes the first and most restrictive tier of this classification.. *see* [AI](#)
- Significant Cyber Threat** In the context of the [EU DORA](#), a cyber threat the technical characteristics of which indicate that it could have the potential to result in a major [ICT-Related Incident](#) or a major operational or security payment-related incident.. *see* [EU DORA](#) & [ICT-Related Incident](#)
- SLO A Service Level Objective** is a specific target or goal within an [SLA](#). It is the technical benchmark that the team aims to hit to keep the customer happy. SLOs are usually more stringent than the [SLA](#) to provide a "safety buffer". *see* [SLA](#)
- SoA Statement of Applicability** – a document required by [ISO/IEC 27001](#) that lists all controls from Annex A, declares whether each is applicable to the organisation, and provides justification for any exclusions.. *see* [ISO/IEC 27001](#)
- SOCI Act Security of Critical Infrastructure Act 2018 (Cth)** — Australian legislation that imposes risk management and mandatory incident notification obligations on owners and operators of critical infrastructure assets, including a 12-hour notification window to the [ASD](#) for critical cyber security incidents.. *see* [ASD](#)
- SPDX Software Package Data Exchange** - An open [ISO/IEC](#) standard (ISO/IEC 5962) for communicating [SBOM](#) information, including package identities, versions, license obligations, and provenance data.. *see* [IEC](#), [ISO](#) & [SBOM](#)
- SRE Site Reliability Engineering** – a discipline that applies software engineering practices to [IT](#) operations, focusing on building reliable, scalable, and efficient systems through automation and measured service-level objectives.. *see* [IT](#)
- STAR Security, Trust, Assurance and Risk** – the [CSA](#) certification and registry programme that documents the security controls of cloud service providers, enabling customers to assess provider compliance.. *see* [CSA](#)

**STS** **AWS Security Token Service** – an [AWS](#) service that issues temporary, limited-privilege credentials for accessing AWS resources, supporting federated identity, cross-account access, and role assumption.. *see* [AWS](#)

**Third Country** In the context of the [EU](#) and [EU](#) customers, any State that is not a member of the [EEA](#).. *see* [EEA](#) & [EU](#)

**Threat-Led Penetration Testing** In the context of the [EU DORA](#), a framework that mimics the tactics, techniques and procedures of real-life threat actors perceived as posing a genuine cyber threat, that delivers a controlled, bespoke, intelligence-led (red team) test of the financial entity’s critical live production systems.. *see* [EU DORA](#)

**TIA** **Transfer Impact Assessment** - An assessment required when transferring personal data to a third country, evaluating whether the law and practice of the destination country ensures adequate protection for the data transferred in light of Article 46 of the [GDPR](#).. *see* [GDPR](#)

**Trade Secret** In the context of the [EU DORA](#), a fact, information, other data or an assembly thereof, connected to an economic activity, which is secret in the sense that it is not, as a body or as the assembly of its components, generally known or readily accessible to persons dealing with the affected economic activity and therefore it has pecuniary value, and which is subject to steps made with the care that is generally expected under the given circumstances, by the person lawfully in control of the information, to keep it secret. Protected knowledge (know-how), technical, economic or organisational knowledge, solution, experience or the assembly thereof that are classified as trade secret and recorded in an identifiable manner also constitute trade secrets.. *see* [EU DORA](#)

**TSC** The **Trust Services Criteria** are a set of control criteria developed by the [AICPA](#) to evaluate and report on the suitability of the design and operating effectiveness of controls at a service organization relevant to the Security (the only required criterion), Availability, Processing Integrity, Confidentiality, or Privacy of the information and systems used to process user data.. *see* [AICPA](#)

**UK** **United Kingdom** - The sovereign state comprising England, Scotland, Wales, and Northern Ireland. Following its departure from the [EU](#), the UK maintains its own data protection regime under the UK [GDPR](#) and the Data Protection Act 2018.. *see* [EU](#) & [GDPR](#)

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