AKKA

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EU-US Data Privacy Framework — Compliance Attestation

Introduction

This document constitutes Akka's formal attestation of compliance with the EU-US Data Privacy Framework (DPF), including the UK Extension to the EU-US DPF and the Swiss-US Data Privacy Framework. It is intended for customers, prospects, and auditors seeking assurance that Akka provides a lawful and adequate mechanism for the transfer of personal data from the European Union, United Kingdom, and Switzerland to the United States.

This attestation is made by Akka's Chief Information Security Officer and reflects the state of Akka's DPF programme as of the date shown below. It is subject to annual review and renewal of Akka's self-certification with the U.S. Department of Commerce.

Scope

Akka Technologies, Inc. ("Akka") is a US-headquartered technology company providing the Akka platform — a reactive microservices and distributed systems toolkit — as both a SaaS offering and open-source SDKs. Akka receives personal data transferred from the EU, UK, and Switzerland in the course of:

- Providing SaaS platform services to European, UK, and Swiss enterprise customers
- Processing account data, usage data, and support communications from EU, UK, and Swiss individuals
- Operating commercial relationships with European partners and customers

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Akka is self-certified under the EU-US Data Privacy Framework and is publicly listed in the DPF participant registry maintained by the U.S. Department of Commerce at dataprivacyframework.gov. Akka's certification covers both the EU-US DPF and the UK Extension to the EU-US DPF, as well as the Swiss-US DPF, providing a lawful transfer mechanism for personal data from all three jurisdictions.

Compliance Posture

Akka has implemented a comprehensive DPF compliance programme. As of the attestation date:

- Total controls: 146
- Controls Implemented: 136
- Controls Not Applicable: 10
- Overall risk profile: 128 Low risk, 18 Medium risk
- Compliance status: Compliant

Akka maintains an ISO 27001-aligned Information Security Management System (ISMS) that provides the governance and operational foundation for DPF compliance. All DPF-required privacy commitments are operationalised through documented policies, technical controls, and contractual mechanisms.

Key Controls

Notice to Data Subjects

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Akka provides clear and conspicuous notice to individuals at the time of personal data collection, or as soon as practicable thereafter. This notice covers the types of personal data collected, the purposes for which it is used, the types of third parties to which it may be disclosed, the individual's right to access their data, the choices available for limiting use and disclosure, and how to contact Akka with privacy inquiries. Notice is delivered through Akka's Privacy Policy, available at akka.io, and through in-product disclosures and contractual documentation for enterprise customers.

Choice and Consent

Akka provides individuals with the opportunity to choose whether their personal data may be disclosed to third parties or used for purposes materially different from those for which it was originally collected. For sensitive personal data, Akka applies an opt-in consent mechanism. Marketing communications include clear opt-out mechanisms, and opt-out requests are actioned promptly. Akka does not sell personal data to third parties.

Accountability for Onward Transfers

Before transferring personal data to a third-party acting as an agent or processor, Akka enters into a contract requiring the recipient to: provide at least the same level of privacy protection as required by the DPF Principles; notify Akka if it determines it can no longer meet this obligation; and cease processing or take other reasonable and appropriate remedial steps upon such notification. Akka remains liable under the DPF Principles if its agents process personal data in a manner inconsistent with the Principles, except where Akka is not responsible for the event giving rise to the damage. All significant sub-processors are subject to Data Processing Agreements incorporating DPF-equivalent protections.

Security of Personal Data

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Akka implements reasonable and appropriate technical and organisational measures to protect personal data from loss, misuse, unauthorised access, disclosure, alteration, and destruction. Security measures include:

- Encryption of personal data at rest (AES-256) and in transit (TLS 1.2+)
- Role-based access controls with least-privilege enforcement
- Multi-factor authentication for all systems processing personal data
- Continuous vulnerability management programme and annual penetration testing
- Security incident response procedures with defined escalation and notification timelines
- Regular employee security awareness training

Akka's primary infrastructure is hosted on Amazon Web Services and Google Cloud Platform, both of which maintain current SOC 2 Type II certifications validating their security controls.

Data Integrity and Purpose Limitation

Akka takes reasonable steps to ensure that personal data is reliable for its intended use, accurate, complete, and current. Personal data is retained only for as long as it serves the purposes for which it was collected. Akka's data retention schedules define maximum retention periods by data category, and automated and manual deletion processes enforce these limits.

Individual Access Rights

Individuals have the right to access personal data that Akka holds about them, to correct inaccurate data, and to request deletion of data where the processing is no longer necessary. Akka responds to access, correction, and deletion requests within a reasonable timeframe. Requests may be submitted via Akka's Privacy Policy contact channels. Akka will not charge

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excessive fees for access and will not deny access except in limited circumstances permitted by the DPF Principles.

Recourse, Enforcement, and Liability

Akka has designated JAMS (JAMS International) as its independent recourse mechanism for unresolved DPF privacy complaints from EU, UK, and Swiss individuals. This service is available free of charge to affected individuals. In addition, Akka is subject to the investigatory and enforcement powers of the U.S. Federal Trade Commission (FTC). As a last resort, EU individuals may invoke binding arbitration through the DPF Panel. Akka's DPF commitments are enforceable under U.S. law.

Supporting Evidence

Akka's compliance with the EU-US Data Privacy Framework is supported by the following evidence:

- Active DPF self-certification listed in the U.S. Department of Commerce DPF participant registry
- Published Privacy Policy at akka.io incorporating DPF notice requirements
- Data Processing Agreements with all significant sub-processors incorporating DPF-equivalent protections
- JAMS dispute resolution service designation for independent recourse
- SOC 2 Type II reports from Amazon Web Services and Google Cloud Platform
- ISO 27001-aligned ISMS with documented DPF controls
- Employee privacy awareness training programme
- Annual DPF recertification process managed through Akka's ISMS

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Conclusion

Akka is fully compliant with the EU-US Data Privacy Framework, the UK Extension to the EU-US DPF, and the Swiss-US Data Privacy Framework. Of 146 total controls, 136 are implemented and 10 are not applicable to Akka's operations. Akka is publicly listed in the DPF participant registry and maintains all required programmatic commitments including notice, choice, accountability for onward transfers, security, data integrity, access, and recourse mechanisms.

This attestation is available to customers and prospects on request and may be shared under the terms of Akka's standard non-disclosure agreement.

Signed:

Michael Nash

Chief Information Security Officer

Akka Technologies, Inc.

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Date: 20 April 2026