

# EU General Data Protection Regulation Compliance Attestation

## Introduction

The EU General Data Protection Regulation (GDPR), Regulation (EU) 2016/679, is the European Union's comprehensive legal framework governing the collection, processing, storage, and transfer of personal data relating to individuals in the European Union and European Economic Area. Enforced since 25 May 2018, the GDPR establishes the rights of data subjects, the obligations of data controllers and processors, and the enforcement powers of national supervisory authorities. Non-compliance may result in administrative fines of up to €20 million or 4% of total worldwide annual turnover, whichever is higher.

Akka is subject to GDPR under its extraterritorial scope (Article 3) because it collects and processes personal data of EU residents through its SaaS platform, website, and commercial operations. Akka acts as a data controller with respect to the personal data of prospects, customers, and employees, and as a data processor with respect to personal data that customers process using the Akka platform. This attestation confirms Akka's compliance with the Regulation as of the date stated below.

## Scope

This attestation covers all personal data processing activities conducted by Akka Technologies, Inc. ("Akka") in its capacity as:

Data Controller: collection and processing of personal data of EU-based website visitors, prospects, customers, employees, and contractors, including contact details, usage data, and correspondence.

Data Processor: processing of personal data on behalf of customers who use the Akka SaaS platform to build and operate their own applications and services.

In-scope systems and activities include: the Akka SaaS platform and associated infrastructure, customer-facing websites and portals, marketing and sales systems, HR and employment records for EU-based personnel, and all third-party sub-processors engaged to support these activities.

## Compliance Posture

Akka maintains 49 controls specifically mapped to the GDPR within its Information Security Management System (ISMS). All 49 controls are in Implemented status. Risk distribution across the control set is as follows:

- 44 controls rated Low risk
- 5 controls rated Medium risk
- 0 controls rated High risk

Overall GDPR compliance is assessed as Compliant. Akka holds EU-US Data Privacy Framework (DPF) certification, confirming that personal data transfers from the EU to Akka's US operations meet the adequacy standard under GDPR Chapter V. Akka's ISMS is aligned with ISO/IEC 27701 (Privacy Information Management), providing a structured approach to privacy risk management that directly supports GDPR obligations.

## Key Controls Implemented

## Lawful Basis and Consent Management

Akka has identified and documented a lawful basis for each category of personal data processing activity in its Records of Processing Activities (ROPA). Consent mechanisms are implemented where consent is the lawful basis, including granular opt-in controls, clear consent language, and functioning withdrawal mechanisms. Processing for legitimate interests is documented with supporting balancing tests. Akka does not process special category data except where a specific lawful basis under Article 9 applies.

## Data Subject Rights

Akka has implemented operational procedures to handle all data subject rights requests under GDPR Articles 15–22, including rights of access, rectification, erasure (the "right to be forgotten"), restriction of processing, data portability, and objection. Requests received via email, web form, or other channel are routed to the designated privacy function, acknowledged within three business days, and fulfilled within the statutory one-month period. Processes are documented, tested, and subject to periodic review.

## Privacy Notices and Transparency

Akka maintains a publicly accessible Privacy Policy and, where applicable, supplementary notices for specific processing contexts (e.g., employment, event registration). Notices are written in plain language, cover all mandatory information elements under Articles 13 and 14, and are reviewed and updated whenever material processing changes occur. Akka's Trust Center provides customers with a consolidated view of Akka's privacy and security posture.

## Records of Processing Activities (ROPA) and Data Protection Officer

Akka maintains a comprehensive ROPA documenting all processing activities, including purposes, categories of data subjects and personal data, recipients, international transfers, retention periods, and security measures. Akka has designated a Data Protection Officer (DPO) function responsible for advising on GDPR obligations, monitoring compliance, providing staff training, and serving as the point of contact for supervisory authorities and data subjects.

## Data Processing Agreements and International Transfers

Akka executes Data Processing Agreements (DPAs) with all customers who process personal data on the Akka platform, incorporating the standard contractual obligations of Article 28. For international transfers of personal data from the EU/EEA to third countries, Akka relies on its EU-US DPF certification as the primary transfer mechanism and maintains Standard Contractual Clauses (SCCs) as a supplementary mechanism where required. All sub-processors are subject to DPAs that impose equivalent obligations.

## Security and Breach Notification

Akka implements appropriate technical and organisational measures to protect personal data against unauthorised access, accidental loss, destruction, or alteration. These measures include encryption of personal data at rest and in transit, access controls based on the principle of least privilege, regular security testing, and vulnerability management. Akka maintains a documented personal data breach response procedure that ensures assessment within 24 hours of a suspected breach, notification to the relevant supervisory authority within 72 hours where required under Article 33, and notification to affected data subjects without undue delay where the breach is likely to result in a high risk to their rights and freedoms.

## Privacy by Design and Data Retention

Privacy by design and by default (Article 25) is embedded in Akka's software development lifecycle: privacy requirements are considered during feature design, data minimisation principles constrain what data is collected, and default settings are configured to maximise privacy protection. Akka maintains documented data retention and deletion policies specifying the retention period for each category of personal data, automated or procedural deletion processes, and regular reviews to ensure data is not retained beyond its stated purpose.

## Supporting Evidence

The following evidence supports this attestation:

- EU-US Data Privacy Framework certification (active, verifiable at [www.dataprivacyframework.gov](http://www.dataprivacyframework.gov))
- ISO/IEC 27701-aligned Privacy Information Management System
- SOC 2 Type II reports from key infrastructure sub-processors (available under NDA on request)
- Published Privacy Policy and DPA template available at [trust.akka.io](http://trust.akka.io)
- Executed DPAs with all data processor relationships
- Internal ROPA reviewed and updated on a rolling basis
- Annual GDPR compliance review conducted by the privacy function
- Staff privacy awareness training programme with completion tracking

## Conclusion

Akka Technologies, Inc. attests that, as of the date of this document, its data processing activities comply with the requirements of Regulation (EU) 2016/679 (General Data Protection



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Regulation). All 49 GDPR controls in Akka's ISMS are fully implemented, risk levels are Low or Medium, and no High-risk control gaps exist.

This attestation is reviewed annually or upon material changes to Akka's processing activities or the applicable regulatory framework. It is available to customers, prospects, and supervisory authorities on request.

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Date: 20 April 2026